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Scheduling Home Health Care Personnel (A Wiley medical publication)

Louise Woerner, Karen Casper Feldstein, K. Casper

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This manual is devoted to the aspect of home health care that has the greatest influence on quality of care and profitability: scheduling. Based on experience gained in starting and operating a growing and profitable home health care agency over a period of ten years, this guide shows administrators and scheduling managers how to fine-tune their personnel departments, and achieve more effective, more efficient service. It describes the important aspects of scheduling, the rationale behind the procedures, and how to apply them. Also included are instructive examples of scheduling problems, and how to solve them.

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