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Getting Started with Elastix: A Beginner's Guide

David Duffett

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Elastix is class leading unified communications server software - fully Open Source - and is used by a huge number of people and organizations across the world. Telephony is handled by Asterisk and the FreePBX GUI, instant messaging is handled by OpenFire, and for fax implementations - Hylafax is included. What Elastix does, so effectively, is to give a strong, easy-to-use, and consistent GUI over all of them. The popularity of Elastix is testament to its value.

Aimed at newcomers to Elastix this concise and highly focused 'Getting Started' book aims to have your VOIP system up-and-running fast. From installation to implementing your first extension, from trunks to custom dial plans and queues - this succinct book cuts-to-the-chase in a practical, focused, and easy-to-understand manner. Written by leading Asterisk and Elastix specialist, David Duffett, and filled with helpful illustrations - Getting Started with Elastix walks the reader through each topic carefully.

In turn, there are helpful chapters on specifying the appropriate hardware for your system, things to consider when connecting to legacy systems, and more. In the book, you will learn to

> Install Elastix, and contained packages such as Asterisk and Postfix, simply and quickly

> Add Extensions so you can start making calls fast

> Understand Trunks and how to route calls Implement Queues to handle incoming calls

> Set-up IVRs (Interactive Voice Response), Voicemail, and more!

The print book is in full colour.

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David Furtado:

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